# STRENGTHS AND CHALLENGES ON VICTIM ASSISTANCE IN THE REGION PERSPECTIVE OF SURVIVORS

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# **HEALTH**

#### **STRENGTHS**

- In general, medical facilities area available
- Victim assistance is integrated in general health policy
- Government has the health ownership

#### • CHALLENGES

- •In some countries, there are related costs
- Inadequate first aid, no surgical facilities in communities
- Not fully implemented

# REHABILITATION

#### **STRENGTHS**

- In some countries services are free of charge
- In some countries good capacity to use local resources
- Ownership (many local stakeholders)

#### **CHALLENGES**

- Scattered services, difficult access, some times impossible
- Weak role of government
- Equal opportunities are not available

# PSYCHOLOGICAL SUPPORT AND SOCIAL INCLUSION

#### **STRENGTHS**

- Traditional support from the family
- Availability of peer support and self-help groups in some countries

#### CHALLENGES

- Lack of professional support
- Lack of capacity/training
- Lack of priority
- •Unsustainable short term projects

# **ECONOMIC INCLUSION**

# Strength

- Some countries include economic inclusion in their policies
- Some governments support indirectly

# **Challenges**

- Little commitment and resources to implement the policies
- Lack of monitoring, lack of sanctions
- Indecent job
- Stigma of employers

# **LEGISLATION AND POLICIES**

# Strengths

 Some States have policies and national disability laws

### Challenges

- Not fully implemented, up to survivors expectations
- National coordination system needs to be improved

# DATA COLLECTION

#### Strength

- Many stakeholders are involved
- A lot of information collected

# **Challenges**

- The data is not shared/centralized
- Data not always reliable, lack of access
- May be social stigma in declaring disability
- No comprehensive information on other persons with disabilities

# FINAL REMARKS

Increase awareness on rights and available services

Improve quality and availability of resources

Improve capacity of staff

Change charity-based

Survivor participation to be improved on all victim assistance